

Search Notes**Application/Control No.**

09/387,616

Examiner

Thjuan K. Addy

Applicant(s)/Patent under Reexamination

KIKINIS ET AL.

Art Unit

2614

SEARCHED

Class	Subclass	Date	Examiner
379	265.01	12/20/2007	TK
379	265.02	12/20/2007	TK
379	93.21	12/20/2007	TK
370	353	12/20/2007	TK
709	202	12/20/2007	TK

INTERFERENCE SEARCHED

Class	Subclass	Date	Examiner
379	265.01	12/20/2007	TK
379	265.02	12/20/2007	TK

**SEARCH NOTES
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
EAST search terms: CTI; remote; agent; operator; call; center; TAPI; data; log-in; telephony; switch	12/20/2007	TK
EAST dan near2 kikinis.in.	12/20/2007	TK
US-PGPUB 379/265.01 and remot\$5 near3 agent with call near center and CTI and TAPI and (forward\$5 or rout\$5) and switch.clm.	12/20/2007	TK
US-PGPUB remot\$5 near3 (agent or operator) with call near center and CTI and TAPI and (forward\$5 or rout\$5) and switch.clm.	12/20/2007	TK
US-PGPUB remot\$5 near3 agent and pstn and data adj network and data with call and call adj center and (switch or ACD).clm.	12/20/2007	TK
See attached EAST Search History US-PGPUB Search	12/20/2007	TK
See attached EAST Search History	12/20/2007	TK